

Eastern Star Campus  
Oriskany New York

Order of the Eastern Star  
State of New York

### Visitor Health Screen

Welcome back to the Eastern Star Campus! We are looking forward to a successful visitation experience between you and your family member. Please complete the following health screen so we may determine the visit may take place at this time. **As a reminder, use the alcohol based hand sanitizer that is available prior to your visit.**

Visitor Name: \_\_\_\_\_ Date: \_\_\_\_\_

Resident Name: \_\_\_\_\_

1. Have you been exposed to anyone with a confirmed case of COVID-19?    Yes                      No

2. Do you have, or have you experienced in the last 14 days any of the listed symptoms of illness?

New onset of cough	Yes	No
Shortness of breath	Yes	No
Fever	Yes	No
Sore Throat	Yes	No
Nausea	Yes	No
Vomiting	Yes	No
Diarrhea	Yes	No
Headache	Yes	No
Loss of taste/ smell	Yes	No
Chills	Yes	No
Muscle aches	Yes	No

If yes answer to any of the above, you will be asked to postpone your visit.

Temperature Record: \_\_\_\_\_

COVID -19 Test Date/ Result: \_\_\_\_\_

Staff Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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### Visitation Demographic Information

In order to comply with the NYSDOH Executive Orders for visitation, we are required to collect demographic information. We ask that you complete the demographic information listed below that we must keep in electronic format in the event contact tracing is needed due to a positive test. **ALL information must be entered.**

Visitor Name: \_\_\_\_\_

Visitor Physical Address: ( no PO BOX please )

\_\_\_\_\_

\_\_\_\_\_

Telephone Number: Home \_\_\_\_\_

Mobile: \_\_\_\_\_

Email address: \_\_\_\_\_

Resident visiting: \_\_\_\_\_

Date / Time of Visit: \_\_\_\_\_

Thank you.

The Residents and Staff of the Eastern Star Campus

## COVID - 19 In Person Visitation FAQ Sheet

### 1. Why is the visitation limited to outdoors and only certain hours?

Right now the Department of Health is requiring indoor / outdoor visits as an “opening to visitation”. All visits are able to be scheduled through the receptionist. These visits are limited to the Living Area in the Lobby for inside and the Pinetree deck for outside. Our staff must be available to not only monitor visitors but also to meet the needs of the residents through daily programming of activities such a hallway BINGO, POKENO, Make a Word, etc.

### 2. Where can I have a COVID-19 test performed?

Although a test is not required if the county rate is less than 10%, it is strongly recommended. Right now there are two places in the area where the public may be tested for free without symptoms, Griffiss Airport in Rome and Rite Aid on Commercial Drive in New Hartford. The attached list will give you the information needed to make that appointment. Also a rapid test may be performed at the facility if needed. These tests are only available on certain dates and times which can be provided to you if you are interested.

### 4. Do I need the result before I **schedule** my visit?

No. You do not have to test prior to your visit.

### 5. Is there a limit on the number of visits per week I can visit?

Yes. In order to give all our residents and family members an opportunity to visit we are asking family members to consider visiting together as opposed to separately. Unfortunately visits will be limited to one a week to accommodate all residents with changes implemented accordingly.

## 6. How many visitors are allowed at one time?

Due to social distancing, maintenance of infection prevention practices and facility space each resident is only allowed to have two visitors at a time; one visitor may be under the age of 16 if accompanied by an adult.

## 7. How do I schedule a visit?

All visits will be scheduled by the Receptionist.

## 8. Can I still have Skype or Face time visits?

Yes. However we ask that you remember we have a resident population here that needs to have visits, just as you do. Our Campus Life Department, Receptionist, and other members of our Healthcare Team will be assisting with both the indoor/ outdoor visits. Also our residents enjoy their weekly BINGO, POKENO and other social activities that are scheduled during the week. So if you have had an in person visit or two in a week, there will not be regularly scheduled virtual visits.

# *Welcome back to our Home!*

While visiting today there are just a few things you need to know in order to continue to keep us healthy.

## **Visiting Hours**

1. Visiting hours are everyday from 10:00 to 11:30am and 1:30p – 4:30pm. Visits are limited to 20 minutes. This gives the staff time to transport and clean the visitation area.
2. Outdoor visits are encouraged however in case of inclement weather the visit will be rescheduled as an indoor visit.

## **Visitor Health Screening:**

1. At this time, visitors under the age of 16 are allowed accompanied by one adult ( who is 18 years or older ) .
2. COVID-19 tests and vaccines are strongly encouraged at this time but not required. COVID-19 tests will be required should the county positivity rate climb to greater than ten percent.
3. You will be screened for COVID-19 symptoms, including temperature check prior to each visit. This screening also includes questions regarding exposure to anyone testing positive to COVID-19 within the last 14 days.
4. Please do not visit if you are coughing, sneezing, nasally congested, short of breath, nauseated, vomiting, have diarrhea or any other symptom of illness.
5. Anyone who does not fully complete or fails the health screening will not be allowed to visit.
6. A demographic form is required prior to each visit. Name, physical street address, phone numbers (day and evening), email address and date and time of visit are required and completed in entirety. This information will be electronically filed for contact tracing purposes should the need arise.

## **During the Visit:**

7. You are required to wear a face mask at all times while on the premises. The mask must cover your nose and your mouth. If you do not have a mask, one will be provided to you.
8. If your loved one has been vaccinated, touch is allowed. We ask that you and the resident perform hand hygiene both before and after.
9. Please wash your hands with the hand sanitizer that is available.
10. Please no homemade food items. Everything brought in must be store bought and in original packaging.
11. If you don't observe any of the above, you will be asked to leave and future in person visits may be in jeopardy.

Thank you from the Residents of the Eastern Star Campus

**Visitation Policy**

**Policy Statement**

The Eastern Star Campus recognizes the need for the continued health and well being of our residents during these difficult times. In accordance with recommendations from the Centers for Medicare and Medicaid and New York State Department of Health the facility has established procedures for safe visits between our residents / family members and /or resident representatives. Visitors under the age of 16 are allowed when accompanied by an adult. It continues to be our responsibility to communicate with family members, residents and staff during this ongoing pandemic.

**Visitation**

1. Outside visitation is encouraged during seasonally accepted weather at designated area.
2. Inside visitation will be restricted to the living area in front lobby.
3. Visitation is between the hours of 10a – 1130pm and 1:30p- 4:30pm Sunday thru Saturday.
4. The visitor(s) will be screened for COVID – 19 symptoms by completing a health screen upon arrival to the facility. This screening will be conducted at the receptionist area in the front lobby.
5. Visitors will also complete a demographic form that will be maintained electronically to be referenced if needed for contact tracing.
6. Visitors must be masked at all times while on the Nursing Home grounds.
7. All necessary screening forms will be available at a visitor check in area at the main entrance. Visitors are expected to maintain social distancing during the check in process.
8. The receptionist will be responsible for recording of the temperature, reviewing the screening form and notifying the Director of Clinical Services for Skilled Care/ Nursing Supervisor if there is a concern.
9. Visitors will demonstrate the proper use of alcohol based hand sanitizer prior to visiting, observed by the Campus Life and / or Receptionist staff.
10. Visitors will be given the COVID-19 Fact Sheet prior to each visit.
11. Any visitor failing to screen for symptoms, presenting with signs /symptoms of COVID – 19, having an exposure to COVID 19 in the last 14 days regardless of vaccination status, or failing to practice hand hygiene will not be allowed to visit. During the visit infection prevention practices such as masking and hand hygiene is strongly encouraged.
12. Signage is posted at all entrances to the facility with notification of the necessity to screen, wear a facemask and the need to practice social distancing and hand hygiene.
13. Social distancing markings will be in place at all designated visiting areas.

14. Residents (one at a time) will be brought to the designated visiting area at the pre determined time to meet with the family as arranged through the Campus Life Department/ Receptionist.
15. Residents must be masked when leaving their room and be able to keep the mask on for the entire visit.
16. Visits will be limited to 20 minutes to allow for disinfection and transport between residents.
17. The visit will be monitored by staff to assure compliance with hand hygiene, social distancing, and infection prevention practices such as masking.
18. If a resident is fully vaccinated, they can choose to have close contact (including touch) with their visitor while wearing a well fitted face mask. Hand Hygiene must be performed both before and after.
19. Once a visit is completed, the Housekeeping / Receptionist/ Campus Life staff will be alerted to clean and disinfect the visiting area in preparation for the next visit.
20. Skype and video chats remain in place for those who choose not to visit in person during or when visitation is suspended due to COVID -19 Transmission based precautions.
21. Resident care areas / resident rooms are not to be accessed by family members/ resident representative at this time, unless as defined by a compassionate care or end of life visit.
22. Should an employee or resident test positive for COVID-19 all visitations will be suspended to allow for all residents to be tested for COVID -19. Visitation may resume on the unit that is not affected by the COVID-19 outbreak.
23. Should a resident be newly admitted to the facility, transmission based precautions remain in place for fourteen days as a precautionary measure. During this time virtual visits are available.
24. Should the county positivity rate exceed 10%, visitations will be prioritized amongst those who visit weekly and testing will be required with the exception of the compassionate care / end of life visits as defined by the facility.

9/2020; 2/21; 3/21