

Welcome back to our Home!

While visiting today there are just a few things you need to know in order to continue to keep us healthy.

Visiting Hours

1. Visiting hours are: Tuesday – Wednesday – Thursday 10a – 11:30a.
2. Visits are limited to 20 minutes. This gives the staff time to transport and clean the visitation area.
3. Outdoor visits are encouraged however in case of cold or rainy weather the visit will be rescheduled as a window visit.

Visitor Health Screening:

1. At this time, visitors under the age of 18 are allowed, accompanied by an adult.
2. You will be screened for COVID-19 symptoms, including temperature check prior to each visit. This screening also includes questions regarding recent travel.
3. Please do not visit if you are coughing, sneezing, nasally congested, short of breath, nauseated, vomiting, have diarrhea or any other symptom of illness.
4. A demographic form is required prior to each visit. Name, physical street address, phone numbers (day and evening), email address and date and time of visit are required. This information will be electronically filed for contact tracing purposes should the need arise.

During the Visit:

5. You are required to wear a face mask at all times while on the premises. The mask must cover your nose and your mouth. If you do not have a mask, one will be provided to you.
6. As much as we want a hug, please don't. We know it's hard to stay 6 feet away but it is for our health!
7. Please wash your hands with the hand sanitizer that is available.
8. If you don't observe any of the above, you will be asked to leave and future in person visits may be in jeopardy.

Thank you from the Residents of the Eastern Star Campus-Pounder Hall

COVID - 19 Visitation FAQ Sheet

1. Why is the visitation limited to outdoors and only certain hours?

Right now the Department of Health is requiring outdoor visits as an “opening to visitation”. Indoor visits are possible in the near future however the facility is required to have these visits in a well ventilated area of the facility that is not located in a resident care area.

Our staff must be available to not only monitor visitors but also to meet the needs of all of the residents.

2. Is there a limit on the number of visits per week I can visit?

Yes. In order to give all our residents and family members an opportunity to visit we are asking family members to consider visiting together as opposed to separately. Unfortunately visits will be limited to one a week to accommodate all residents with changes implemented accordingly.

3. How many visitors are allowed at one time?

Due to social distancing and the 10% rule, each resident is only allowed to have two visitors at a time and all visitors must be 18 years or older, unless accompanied by an adult.

4. How do I schedule a visit?

Visits will be scheduled by the Medical Care Coordinator just as other visits have been.

Eastern Star Campus
Oriskany New York

Order of the Eastern Star
State of New York

Visitor Health Screen

Welcome back to the Eastern Star Campus! We are looking forward to a successful visitation experience between you and your family member. Please complete the following health screen so we may determine the visit may take place at this time. **As a reminder, use the alcohol based hand sanitizer that is available prior to your visit. Please do not hug, shake hands, or touch your family member while here.**

Visitor Name: _____ Date: _____

Resident Name: _____

1. Have you recently traveled to an area outside of New York State? Yes No

If yes, please indicate where/ when:

<https://coronavirus.health.ny.gov/covid-19-travel-advisory>

2. Have you been exposed to anyone with a confirmed case of COVID-19? Yes No

3. Do you have, or have you experienced in the last 14 days any of the listed symptoms of illness?

New onset of cough	Yes	No
Shortness of breath	Yes	No
Fever	Yes	No
Sore Throat	Yes	No
Nausea	Yes	No
Vomiting	Yes	No
Diarrhea	Yes	No
Headache	Yes	No
Loss of taste/ smell	Yes	No
Chills	Yes	No
Muscle aches	Yes	No

If yes answer to any of the above, you will be asked to postpone your visit.

Temperature Record: _____

COVID -19 Test Date/ Result: _____

Staff Signature: _____ Date: _____

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Visitation Demographic Information

In order to comply with the NYSDOH Executive Orders for visitation, we are required to collect demographic information. We ask that you complete the demographic information listed below that we must keep in electronic format in the event contact tracing is needed due to a positive test.

Visitor Name: _____

Visitor Physical Address: (no PO BOX please)

Telephone Number: Home _____

Mobile: _____

Email address: _____

Resident visiting: _____

Date / Time of Visit: _____

Thank you.

The Residents and Staff of the Eastern Star Campus

Pounder Hall Enriched Housing Visitation Policy

Policy Statement

The Eastern Star Campus – Pounder Hall recognizes the need for the continued health and well being of our residents during these difficult times. In accordance with recommendations from New York State Department of Health the facility has established procedures for safe visits between our Enriched Housing residents / family members and /or resident representatives. Please be aware at this time that visits are limited to 10%* of our resident population at a time. This means that there will only be one visit per time slot. Each resident may have two visitors at one time. Visitors under the age of 18 are allowed when accompanied by an adult, and count as one visitor.

Visitation

1. Visitation will be restricted to the outdoor area in the back of the building, outside of the lounge.
2. Visitation is between the hours of 10a – 11:30a on Tuesday, Wednesday, and Thursday.
3. The visitor(s) will be screened for COVID – 19 symptoms by completing a health screen. This screening will be conducted in the visitation area by the PCA, before bringing the resident outside.
4. Visitors will also complete a demographic form that will be maintained electronically to be referenced if needed for contact tracing. The Resident Representative/Coordinator is responsible to maintain this information.
5. Visitors must be masked at all times while on the Eastern Star Campus grounds.
6. All necessary screening forms will be available at the visitation area. Visitors are requested to park in the Nursing Home U shaped parking lot, and follow the walkway by the Fountain to access the visitation area. Please refrain from using the walkway closest to the nursing home to respect social distancing requirements for nursing home visitations.
7. The PCA will be responsible for recording of the temperature, reviewing the screening form and notifying the Director of Clinical Services for Skilled Care/Infection Preventionist if there is a concern.
8. Visitors will demonstrate the proper use of alcohol based hand sanitizer prior to visiting, observed by the PCA.
9. Visitors will be given the COVID-19 Fact Sheet (Welcome Back to Our Home!) prior to each visit.

10. Any visitor failing to screen for symptoms, presenting with signs /symptoms of COVID – 19, or failing to practice hand hygiene will not be allowed to visit. During the visit if social distancing and infection prevention practices such as masking and hand hygiene are not adhered to the visit will be suspended immediately.
11. Signage is posted at all entrances to the facility with notification of the necessity to screen, wear a facemask and the need to practice social distancing and hand hygiene.
12. Social distancing markings will be in placed in the designated visitation area and adhered to during the monitored visitation.
13. As weather permits, each resident will be brought to the visitation area at the pre determined time to meet with the family as arranged through the Medical Care Coordinator.
14. Residents must be masked when leaving their room and be able to keep the mask on for the entire visit.
15. Visits will be limited to 20 minutes to allow for disinfection and transport between residents.
16. The visit will be monitored by staff to assure compliance with hand hygiene, social distancing, and infection prevention practices such as masking.
17. Once a visit is completed, the Housekeeping staff will be alerted to clean and disinfect the visiting area in preparation for the next visit.
18. Skype and video chats remain in place for those who choose not to visit in person during this time.
19. If under certain circumstances in the future, visitation must be moved to an indoor area of Pounder Hall, the area will be in the chapel which is well ventilated.
20. Resident care areas / resident rooms are not to be accessed by family members/ resident representatives at any time, unless as defined by an end of life visit.
21. Should an employee or resident test positive for COVID-19 all visitations will be suspended for a minimum of fourteen days.